

pcTouch

What To Consider?

- Even with a POS simulator, nothing can simulate the experience of TESTING the pcTouch **API** (Version touchpoint_apac_prod_5.3) using a real POS. Despite trying to present a common API, there can be subtle differences in how different types of POS use that API and expect it to behave. And that is hard to simulate.

How To GET STARTED?

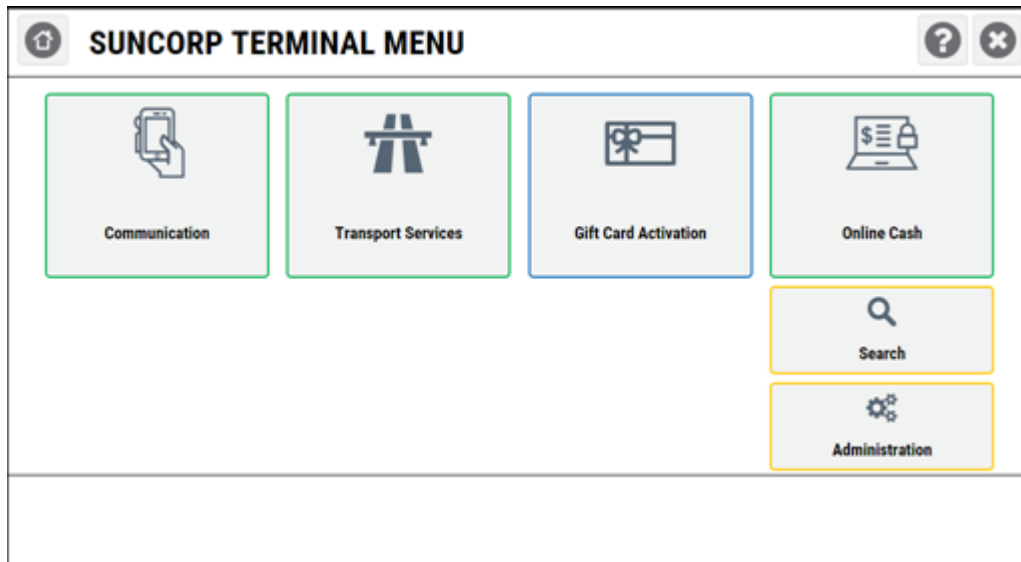
- Import from pcTouch, the VAS selected Product file provided using [Add/Import Items](#) > From pcTouch option. Should be in the form of a CSV file or similar.
- Create Products in the Back Office that will link to the VAS Products imported. For example, Linking an Itunes gift card, will need a Back Office Product/PLU to be created, so that it can be sold in Touch.
- Link the Swiftpos Products created to the VAS Product using the [Link to Product](#) button. This can be done by double clicking a cell in the **Linked Product** column.
- Add [Sell VAS](#) POS Keys to the appropriate [Keyboard Layout](#) using the Keyboard Designer. Once added ensure the appropriate [POS Key settings](#) are correctly set.

Notes ...

All Products are sold using the pcTouch screen. Products are NOT sold by adding them directly to a sale in Touch.

- Send a full update to Touch.
- In Touch in the [Interface List](#) - Select **Add New** and select the **Value Added Service** option required.
- Once added configure the [settings](#) for the selected VAS Type added.
- Install and configure pcTouch as per their User Guide. Refer [HERE](#) for more information.
- Once installed and configured, startup Touch and ensure a full update is sent to Touch.

- Now selecting the Sell VAS POS Key in Touch, the pcTouch screen below will display, listing all their Products.

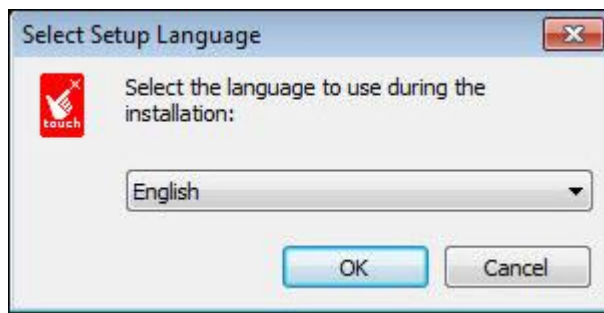


Installation In Swiftpos Touch POS

Run **PC Touch_4.0.9.exe**.



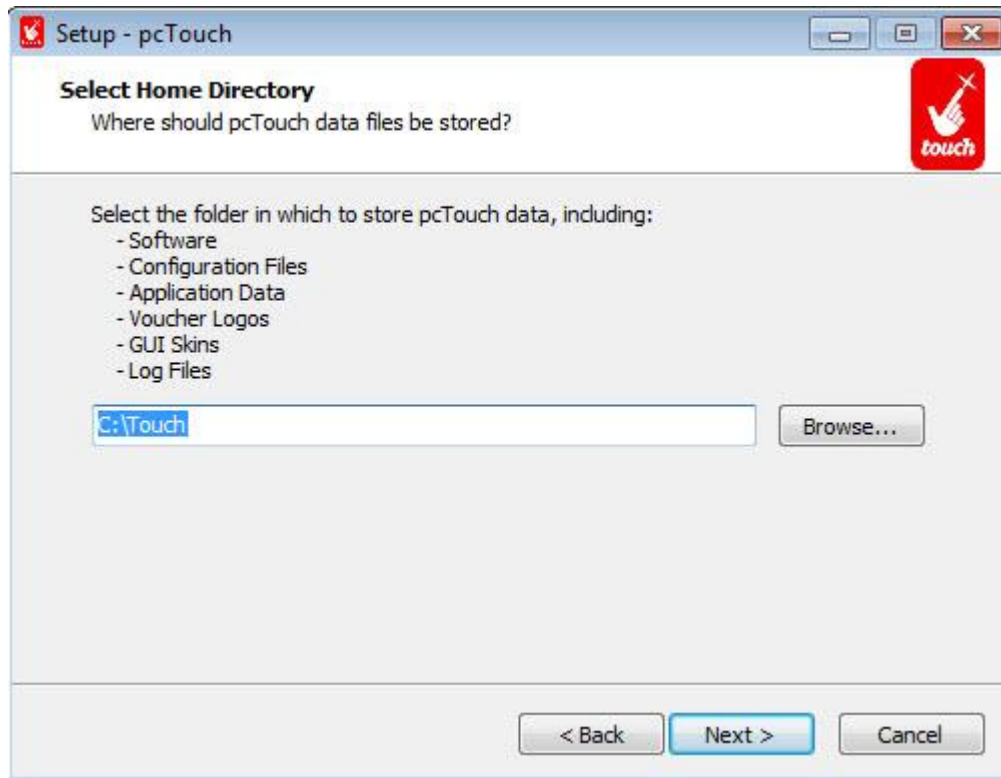
Select **Run**



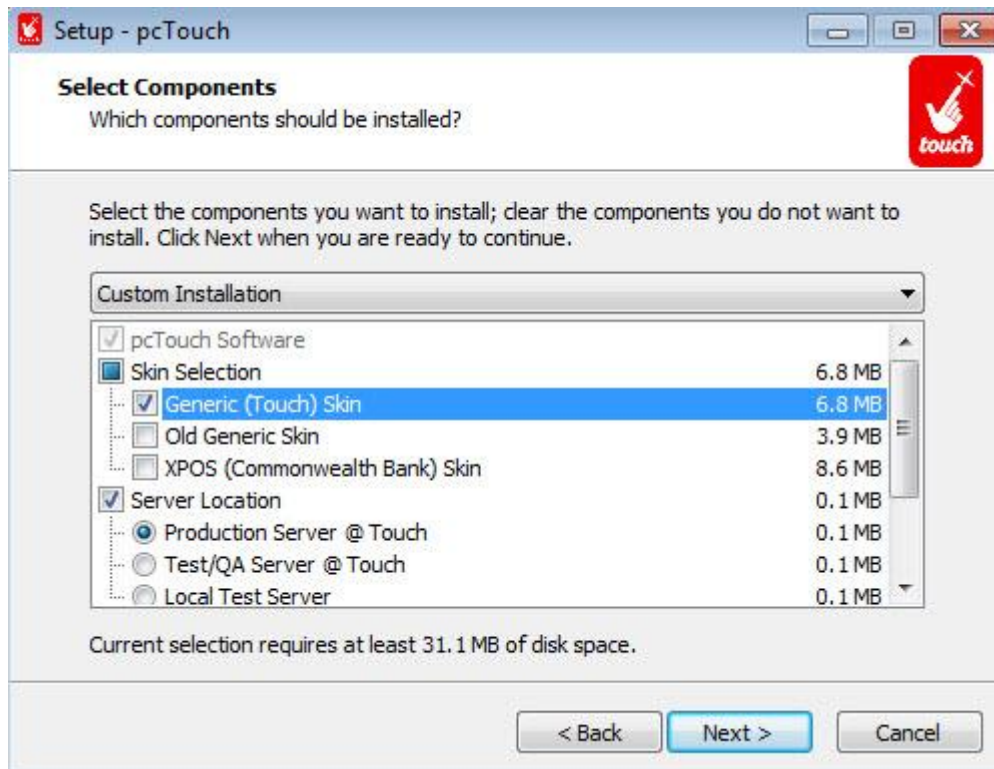
Select a Language and then select **Next**



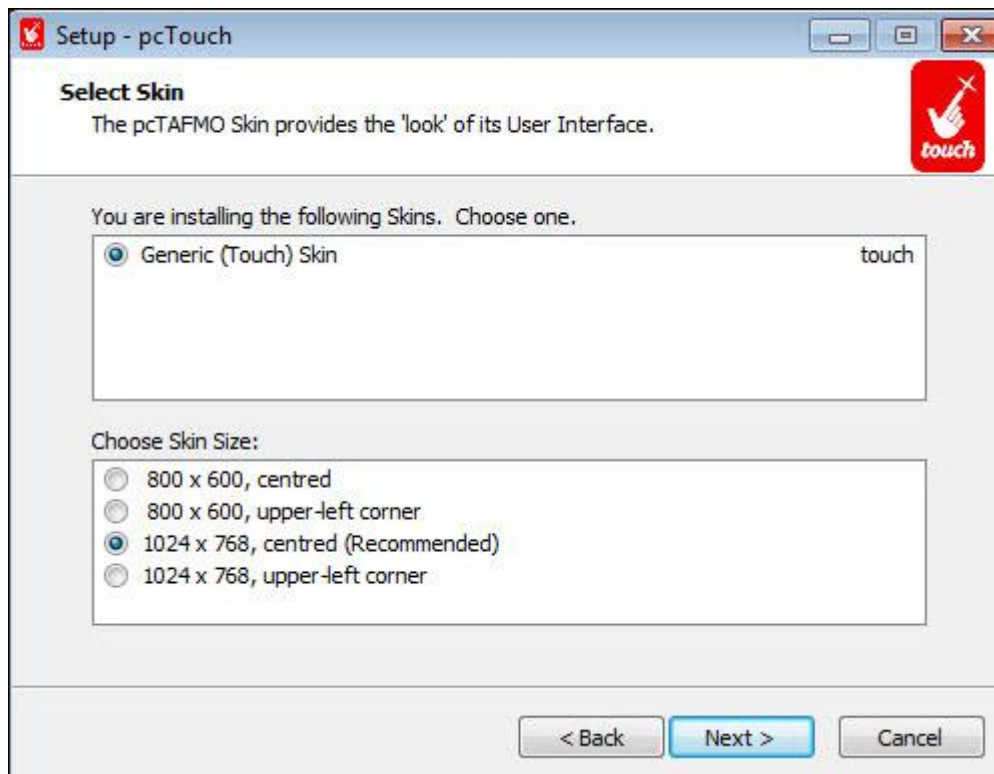
Select **Next**



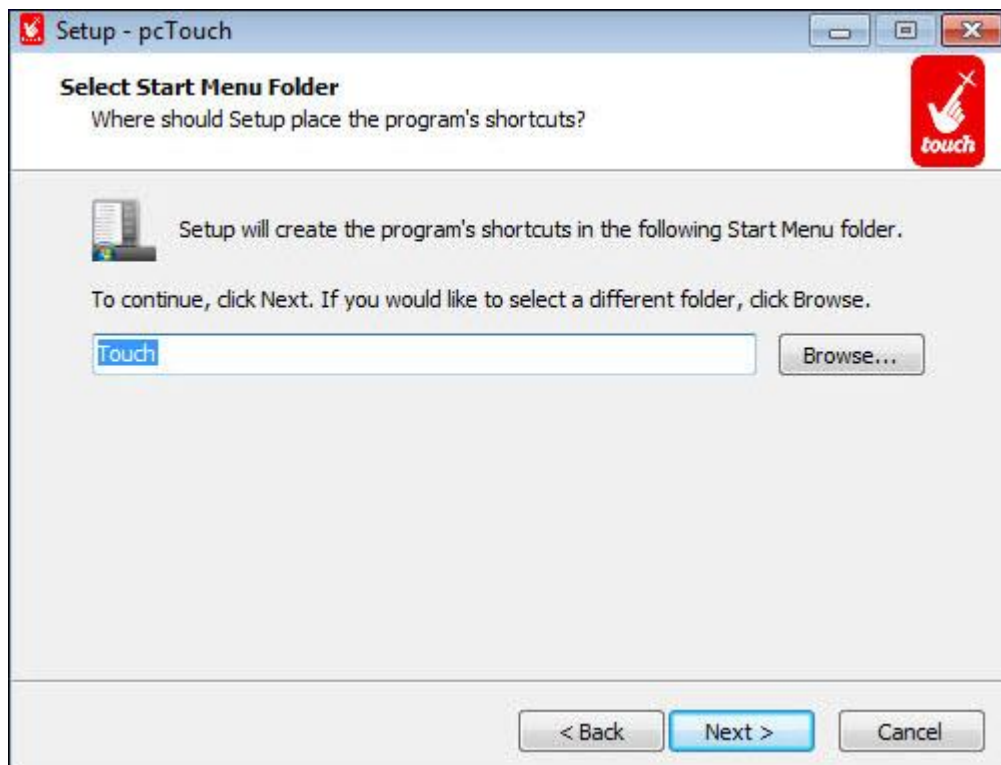
Select **Next**



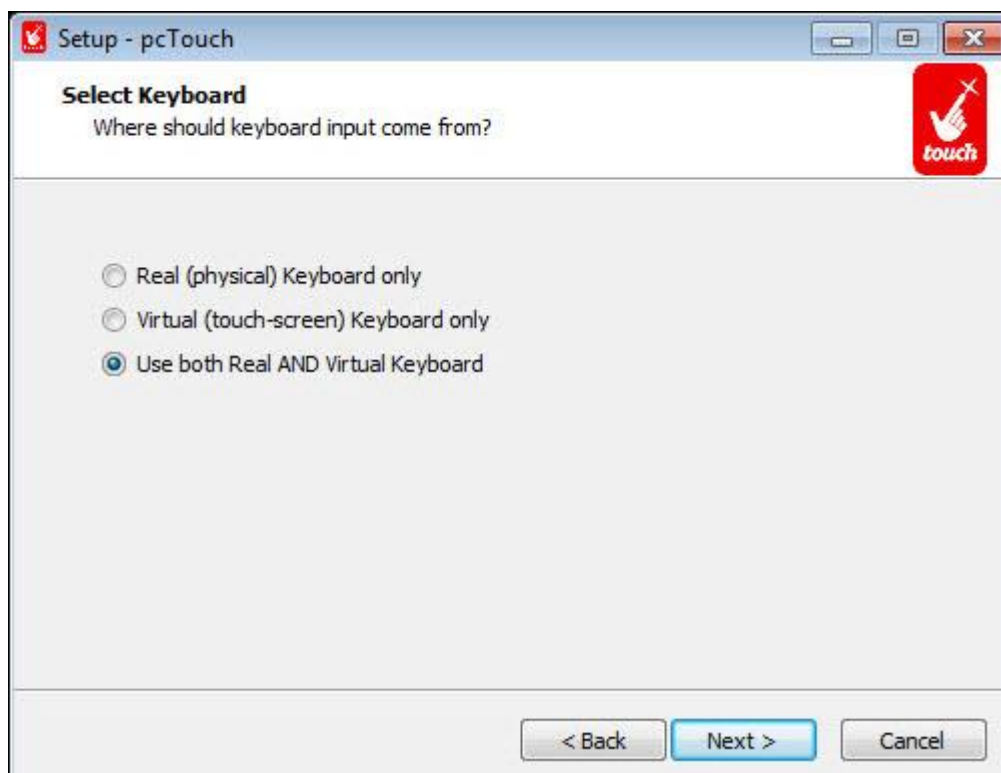
Select **Generic (Touch) Skin** and select **Next**



Select **Next**



Select **Next**



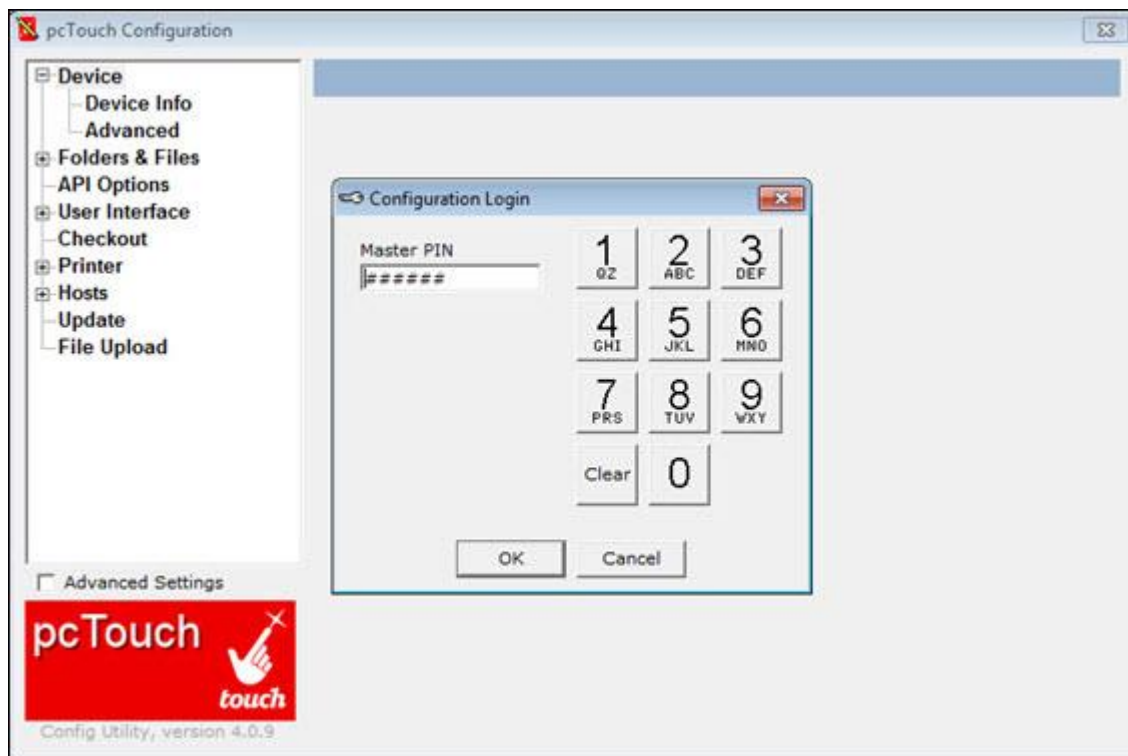
Select **Next**

Then :

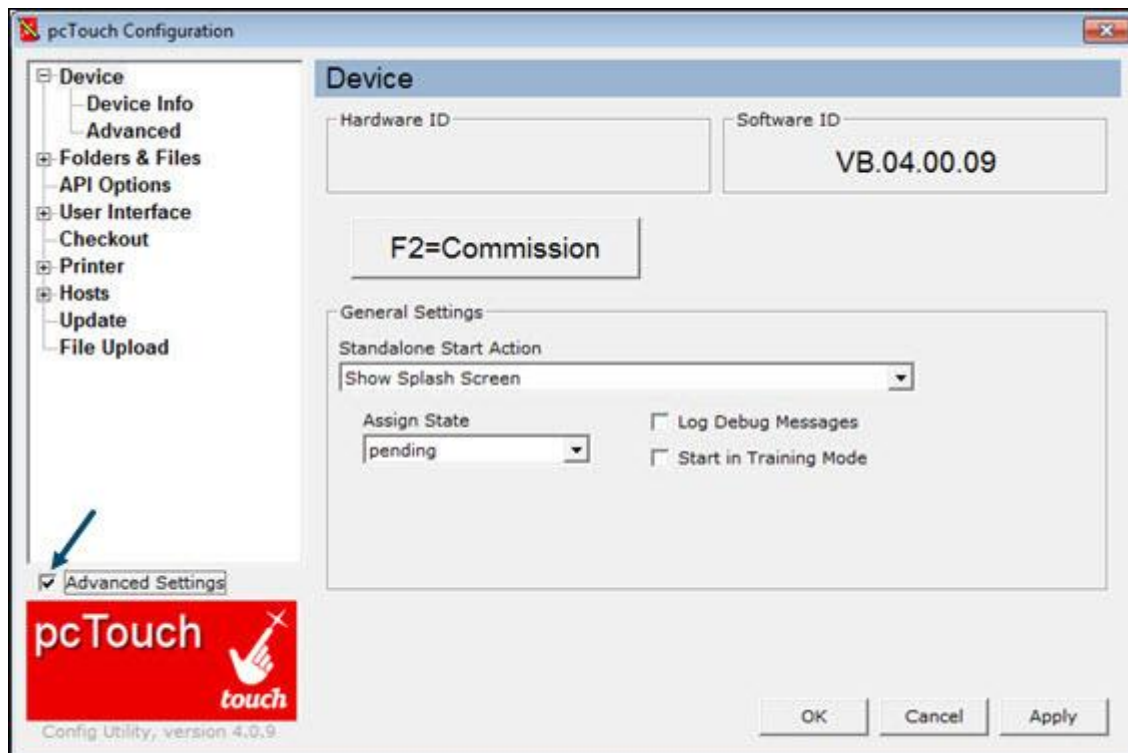
1. Install
2. (Ok on Error)
3. Finish
4. Run **C:\Touch\PCTAFMO.exe**



Select **Start Configuration**

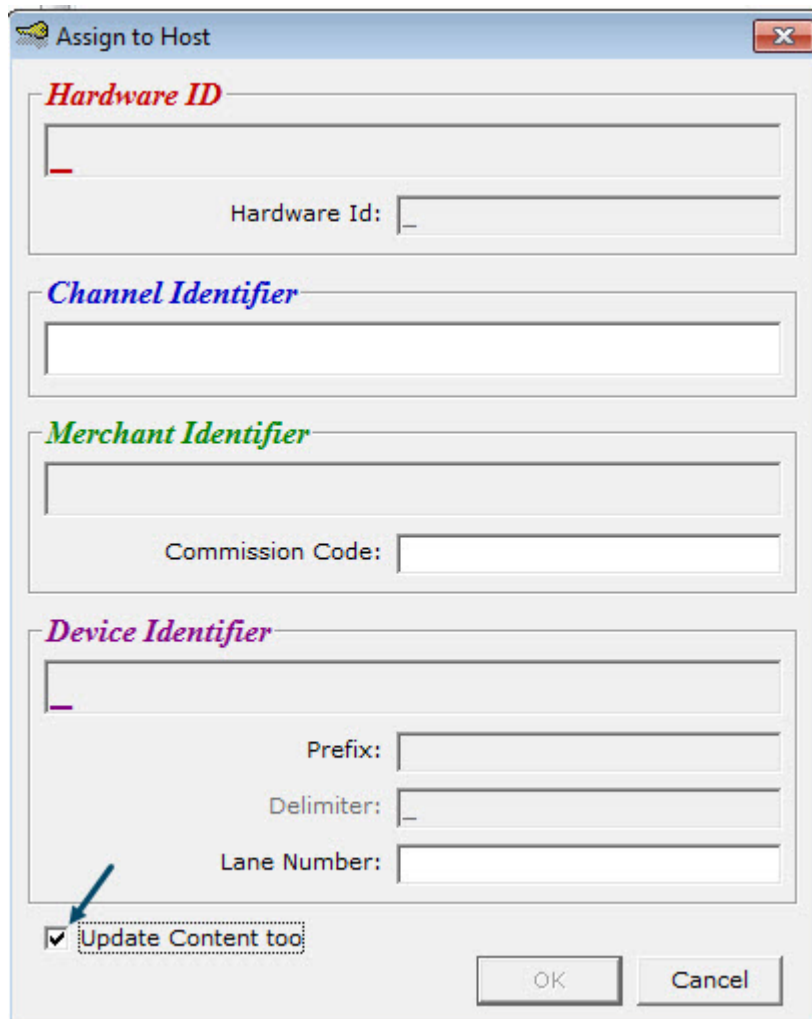


Enter Password (Refer [HERE](#) for login credentials) on keyboard - 467263.



Select **Device**

Select the **Advanced Settings** option and then select **OK**



The image shows a Windows-style dialog box titled "Assign to Host". It contains four main sections for inputting identifiers:

- Hardware ID**: A section with a red title bar. It contains a large empty text box and a "Hardware Id:" label followed by a smaller empty text box.
- Channel Identifier**: A section with a blue title bar. It contains a single large empty text box.
- Merchant Identifier**: A section with a green title bar. It contains a large empty text box and a "Commission Code:" label followed by a smaller empty text box.
- Device Identifier**: A section with a purple title bar. It contains a large empty text box, a "Prefix:" label with a text box, a "Delimiter:" label with a text box, and a "Lane Number:" label with a text box.

At the bottom of the dialog, there is a checkbox labeled "Update Content too" which is checked. A blue arrow points to this checkbox. To the right of the checkbox are "OK" and "Cancel" buttons.

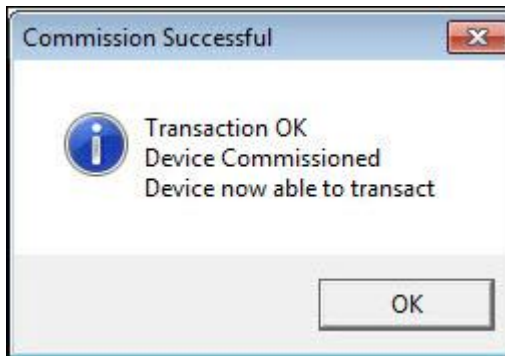
Select F2=Commission

Setup Channel ID: eg: Channel Identifier 5 Digit number

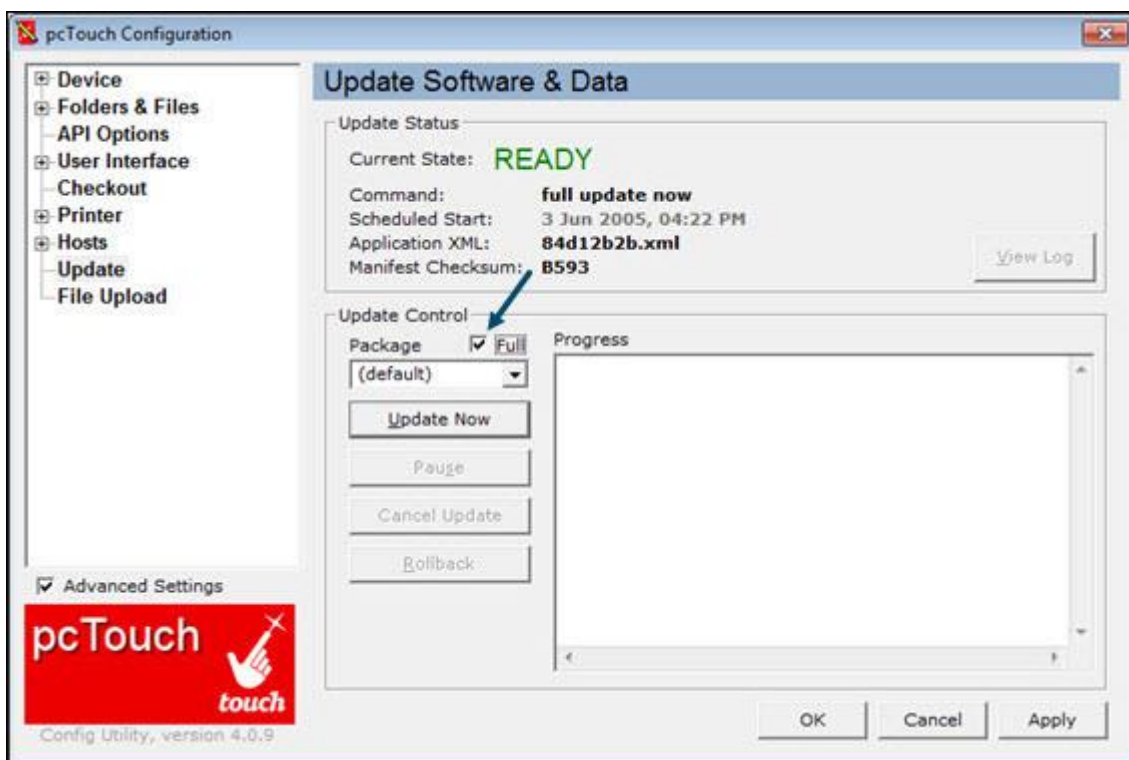
Commission Code:

Lane: eg 01 or 02 etc.

Select **Update Content Too** and select **OK**



Select **OK**



Select Hosts > Update

Select the **Full** option

Select **Update Now** and Wait till complete

Select **Apply**

Select **OK**

Select **Close**

If you have any issues, please contact Jasmeet as below:

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