

Cullinan (MoneyGram and Trailer Hire)

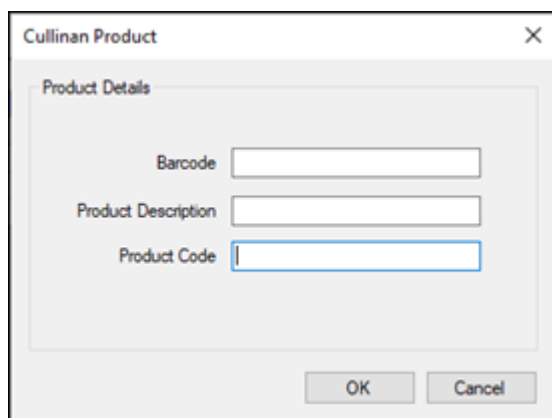
Setup/Operation Trailer Hire

Scenario

The scenario example used to outline the Setup/Operation steps below is: A customer wants to hire a trailer. They enter their details required for hiring either online or via a Kiosk. They can either pay online, at the kiosk or hold off on the payment until they get to the store. The customer will present the online/Kiosk Voucher at the store.

Setup

- Add VAS Products as required using the [Add/Import Items](#) > Add Cullinan Product option. The following screen will be displayed:



- **Barcode** - Enter the Barcode of the Cullinan Product.
- **Product Description** - Enter the Description of the Cullinan Product.
- **Product Code** - Enter the Product Code agreed upon, as a result of liaising with Cullinan. The Product Code should not exceed the Product Code Length configured [here](#).

- Create Products in the Back Office that will link to the VAS Products added. For example, the Trailer Hire Deposit Product will need a Swiftpos Product/PLU to be created.
- Link the Swiftpos Products created to the VAS Product using the [Link to Product](#) button. This can be done by double clicking a cell in the **Linked Product** column. In our example, the following VAS Products were added and Linked:

Value Added Service Product Links

Location: B&G Bottle Shop Apply

VAS Type: Cullinan

Barcode	Product Description	Product Code	Linked Product	CDC Restrict
9315303006767	Pre-Paid Trailer Hire	9315303006767	Cullinan Pre-paid Trailer Hire	☒
9315303006712	Damage Waiver Fee	9315303006712	Cullinan Damage Waiver Fee	☒
9315303006729	Trailer Deposit	9315303006729	Cullinan Trailer Hire Deposit	☒
9315303006620	Trailer Hire	9315303006620	Cullinan Trailer Hire	☒

Add/Import Items Edit Link to Product Save Undo Delete Close

- Add [VAS Product](#) (#160) POS Key to the appropriate [Keyboard Layout](#) using the Keyboard Designer.
- Once added ensure the **Cullinan** option is selected from the [VAS System](#) drop-down list in the POS Key's settings.

VAS Product Settings

VAS System: Cullinan

Item Type: eVoucher (PIN)

Product Code:

Reader Type: << Select >>

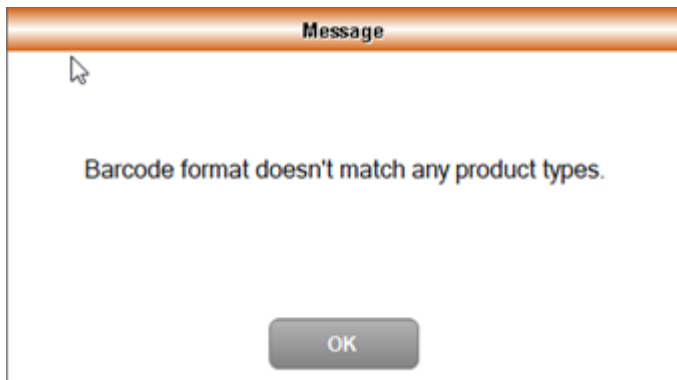
Media:

OK Cancel

- Send a full update to Touch.
- At Swiftpos Touch in [Interface List](#) - Select **Add New** and select the **Value Added Service** option required.
- Once added configure the settings for the [Cullinan](#) VAS Type added.

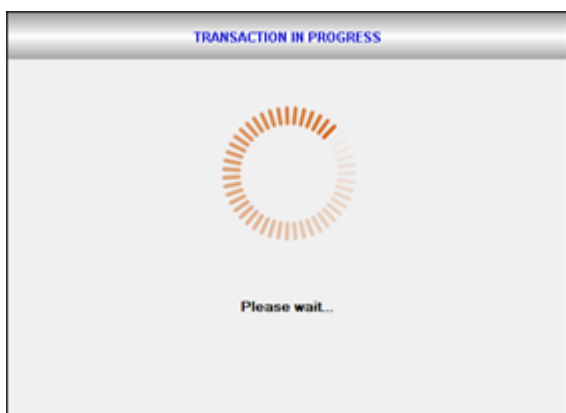
Operation

- At Swiftpos Touch, select the VAS Product (#160) POS Key.
- At the **Scan Voucher** prompt enter/scan the Voucher the Customer presented.
- If no Products are returned, the following message will be displayed:

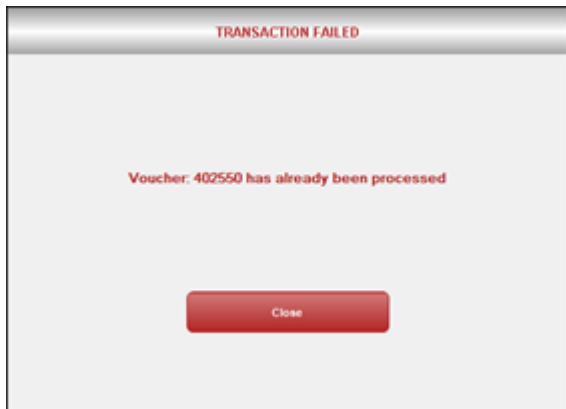


This will indicate that either:

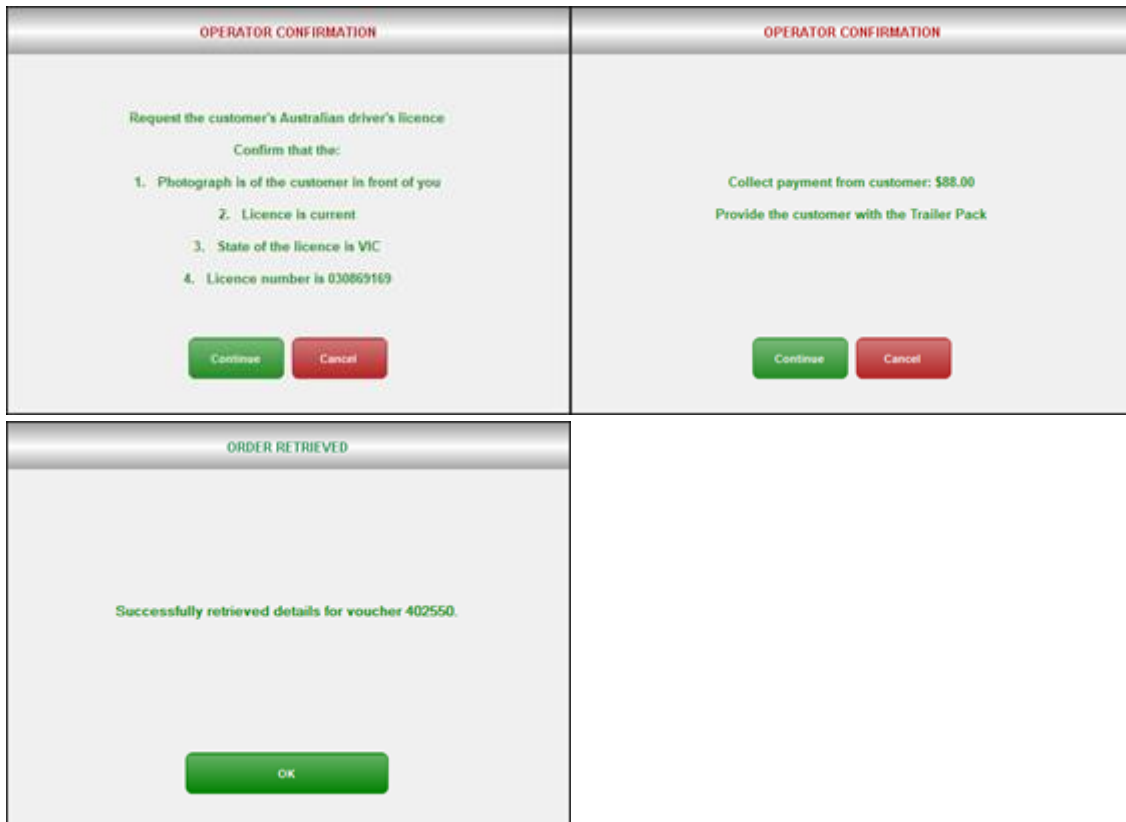
- No VAS Products have been created (see Step 1 in the Setup above), OR
 - The VAS Product Codes entered (when being added) are incorrect, OR
 - No Linked Product has been configured for the VAS Products (see Step 3 in the Setup above).
 - The VAS Products are not Active in the Location of the Touch POS device.
-
- The Cullinan Voucher will be retrieved.



- If the Voucher has already been used the following message will be displayed:



- If however, the Voucher is valid, then follow the prompts until such time the VAS Products are added to the sales grid. An example of the prompts are below:



- VAS Products will be added to the sales grid.

Member: ...		Price Level: Normal
VAS Voucher 402550		
1 x	Cullinan Trailer Hire	\$21.00
1 x	Cullinan Damage Waive...	\$17.00
1 x	Cullinan Trailer Hire De...	\$50.00
   		Subtotal
		\$88.00

- Finalise the sale as required.
- Once finalised, the following prompt will display:

