

Understanding restricted items

Items that customers cannot buy with a SmartCard

Restricted items are products that customers cannot buy with a SmartCard including alcohol, gambling services, tobacco products, pornographic material and some products that are like cash.



Alcohol

Alcohol

If your business sells alcohol in-store, via a drive-through, in a bar, pub or licensed club, you sell restricted items.

Alcohol means alcoholic beverages and products, including home-brew kits and home-brew concentrates.



Gambling

Gambling services

If your business sells services that someone can use for gambling, betting or wagering, you sell restricted items.

For example, scratchies, lottery tickets or gambling account top-ups for wagering companies such as Ladbrokes, Neds and William Hill.



Tobacco

Tobacco products

If your business sells tobacco and tobacco products, you sell restricted items.

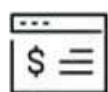
For example, cigars, cigarettes, cigarette papers, cigarette rollers or pipes.



Pornography

Pornographic material

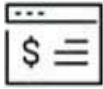
If your business sells publications, computer games or films that are classified Refused Classification or films classified X 18+ or magazines classified Category 1 or 2 Restricted, you sell restricted items.



Digital money

Digital currency and cryptocurrency

If your business sells digital currency like Bitcoin, or facilities such as Coinjar, Coinspot or crypto-debit cards which provide access to digital currency that someone can use to pay for alcohol, gambling services, tobacco, pornography, or to obtain cash, you sell restricted items.

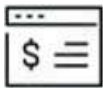


Some gift and prepaid cards

Gift cards and prepaid cards

If your business sells gift cards or prepaid cards that someone can use to buy alcohol, gambling services, tobacco, pornography, or to obtain cash, you sell restricted items. For example:

- Mastercard, Visa or eftpos gift and prepaid cards
- Coles Group and Myer, and Woolworths Group gift cards
- Reloadable prepaid cards
- Australia Post money orders
- Store gift cards that allow the purchase of alcohol or gambling products, such as a BWS, Liquorland or Dan Murphy's gift card.



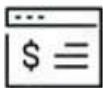
Some e-vouchers

E-vouchers

If your business sells e-vouchers that someone can use to pay for alcohol, gambling services including online casinos, tobacco, pornography, or to obtain cash, you sell restricted items.

An e-voucher is a prepaid voucher someone can use to pay for things by way of a unique code or PIN. Companies such as epay Worldwide distribute them. Restricted epay Worldwide e-vouchers are:

- | | | |
|----------------|---------------------|-------------------------|
| • ACTIV | • Event Cinemas | • The Perfect Gift Card |
| • Amazon | • Flexepin | • True Rewards |
| • BetEasy | • Google Play | • Uber |
| • Big W | • Hoyts | • Uber Eats |
| • Blackhawk | • Myer | • Ultimate |
| • BP | • Neosurf | • UnionPay |
| • BWS | • ONLY 1 | • Village Cinemas |
| • Caltex | • Paysafecard | • Westfield |
| • Cash to Code | • Red Balloon | • William Hill |
| • Dan Murphy's | • Restaurant Choice | • Wish |
| • David Jones | • Spa Finder | • Woolworths |
| • Doordash | | |



Store credit

Accounts and store credit

If your business sells alcohol, gambling services, tobacco, pornography or products that are like cash and you have a point of sale (POS) system that allows customers to run credit accounts or tabs, load funds onto membership cards, or purchase vouchers for in-store credit, you sell restricted items.

Here are some examples of unrestricted items:

- groceries, clothes, books and toys
- products containing nicotine that require a prescription such as chewing gum, lozenges and patches
- store gift cards that do not allow the purchase of alcohol, gambling services, tobacco or pornography like Bunnings or JB Hi-Fi
- mobile phone, iTunes and Xbox top-ups.